

Anonymous Complaints & Feedback Form

Instructions:

1. Complete this form
2. Forward with information to our Complaint Manager via stamp self-addressed envelope provided at your intake. If you do not have this envelope, then please feel free to contact us by:

Website	www.kindredsupport.com.au
Postal Address	111/113 Hume Street, Level 3 suite 3a Wodonga, VIC 3690

3. **Please do not** put your name through our website or on the envelope.

Who is the person, or what is the service, about whom you are complaining or providing feedback about

Name or Service			
Does the person know you are making this complaint/providing feedback?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	

What is your Complaint/Feedback about? Would you please provide some details to help us understand your concerns? You should include what happened, where it happened, the time it happened and who was involved.

Supporting Information
 Would you please attach copies of any documentation that may help us to investigate your complaint/feedback (for example letters, references, emails)?





Kindred Support Pty Ltd

ABN: 38 660 550 087

111/113 Hume Street, Level 3, suite 3a Wodonga Vic 3690

NSW 2641

P: 0260406539 M: 0483 876 744

email: admin@kindredsupport.com.au

What outcomes are you seeking because of the complaint/feedback?

A large, empty rectangular box with a thin black border, intended for the user to write their response to the question above.



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OFFICE USE ONLY

Date received	
Action taken or required	
Date action completed	
Signature	